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*the*  
**Test Equipment Experts**

August 25, 2008

ATSI Tester Support History:

It has come to my attention that your agency has inquired about the longevity of our product support. The following outlines our product support history of our conflict monitor tester models.

Our first models of the conflict monitor tester were the NCMT-500 and the DCMT-700. The first unit was sold in February of 1988. We discontinued service on these models in January of 2002.

The PCMT-2000 was first sold in February of 1992. The last PCMT-2000 was sold in 2001. We continued to support the PCMT-2000 until May 2006 (a total of 5 years). We had to end support due to Microsoft's decision to quit supporting their MS-DOS operating system that the tester was based on.

The first PCMT-2500 was sold in November of 2001. The last PCMT-2500 was sold in 2004. We currently support this model and have no plans to stop supporting it at this time. As the electronic components age and regulations such as ROHS affect parts availability, service will eventually become impossible or at least impractical.

The PCMT-2600 was first sold in February of 2004. This is the latest model of conflict monitor tester. Of course, we are still supporting this model.

As you can see, here at ATSI we have a history of supporting our products for many years after the last sale of a model is made. We understand the investment that you will be making with our company and we support our products to match that investment.

ATSI has no reseller affiliation with any conflict monitor manufacturer. We do not sell conflict monitors to keep us in the position of not having a bias towards any particular brand or model. The tester is designed to test to the current industry standards. If a monitor does not pass the PCMT-2600 tests, then the monitor does not meet the current industry standards.

If you have any questions, please contact us.

Thank You,

A handwritten signature in black ink, appearing to read 'B. H. Smith', is written in a cursive style.

Sales Manager